

# PROGRAMME AGENDA

21st - 22nd February, 2025  
Bharat Mandapam, New Delhi

## CONFERENCE AGENDA

### DAY 1 - 21 FEBRUARY 2025

Time/Venue	Sessions
0700 Hrs till 9:30 Hrs	<b>Registration Opens</b> <b>Know the event / Meet our Partners / Refreshment break / Networking</b> Head over to the Exhibition Hall to catch up with our partners and find out what solutions they can offer to help meet your patient safety challenges. <i>Tea, coffee and refreshments available</i>
Session 1   0930 - 1015 Hrs   Main Auditorium	<b>INAUGURAL SESSION</b>  Welcome Address: International Health Dialogue Dr. Preetha Reddy, Executive Vice Chairperson, Apollo Hospitals Group <b>Lamp Lighting &amp; Curtain Raiser</b> Dance
Session – 2   1015 – 1115 Hrs   Main Auditorium	<b>JOINT PLENARY WITH THIT &amp; HOPE</b>
Session 3   1115 – 1200 Hrs   Main Auditorium	<b>KEYNOTE ADDRESS- A New Era of Patient safety</b>
Session 4   1200-1215 Hrs   Main Auditorium	<b>SPECIAL ADDRESS</b>  *Q-shala Quiz - 10 minutes
Session – 5   1215 – 1300 Hrs   Main Auditorium	<b>SPECIAL PLENARY - GLOBAL EXPERIENCES: TRANSFORMATION IN PATIENT SAFETY</b>
Session Chair	Speakers
1300 – 1430 Hrs   The Safety Innovation Showcase, Lunch &	
	<b>SPOTLIGHT SESSIONS (PARALLEL SESSIONS)</b>
	Hall - 2
Session – 6   1430 – 1530 Hrs	<b>Session – 6B</b> <b>DESIGNING PATIENT - CENTRIC FACILITIES</b>
	Hall - 2
Session – 7   1530 – 1630 Hrs	<b>THE INTERSECTION OF PATIENT EXPERIENCE &amp; HEALTHCARE OPERATIONS</b>
	Hall - 2
Session – 8   1630 – 1730 Hrs	<b>ROUNDTABLE DISCUSSION: THE ROLE OF LEADERSHIP IN ELEVATING PATIENT EXPERIENCE</b> Industry Leaders (Operations & CXOs)
1730 -1830 Hrs   The Safety Innovation Showcase, Tea / Coffee & Networking Exhibition Hall 14A GF	
1900 Hrs onwards - Gala Dinner & Patient Safety Awards (On invitation)	

**DAY 2 - 22 FEBRUARY 2025**

0830 - 0930 Hrs | The Safety Innovation Showcase, Tea / Coffee & Networking  
Exhibition Hall 14A GF

Hall - 2

Session – 10 | 0900 - 1000

CRISIS READY - FROM RISK TO RESILIENCE

Hall - 2

Session – 11 | 1000 - 1100

THE FUTURE OF HEALTHCARE OPERATIONS – INNOVATIONS & BEST PRACTICES

Hall - 2

Session – 12 | 1100 - 1200

SIMPLIFYING PROCESSES, AMPLIFYING EXPERIENCE

Hall - 2

Session – 13 | 1200 - 1300

RE-IMAGINING HEALTHCARE SUPPLY CHAINS

1300 – 1430 Hrs | The Safety Innovation Showcase, Lunch & Networking  
Exhibition Hall 14A GF

Hall - 2

Session – 14 | 1430 - 1530

HEALTHCARE WORKFORCE SAFETY

Session Chair

Main Auditorium

1545

REASSEMBLE IN PLENARY AUDITORIUM

Main Auditorium

Session – 15 | 1545 - 1600 |

LET'S TALK SAFETY

Main Auditorium

Session – 16 | 1600 - 1615 |

KEY NOTE ADDRESS

Main Auditorium

Session – 17 | 1615 - 1630 |

KEY NOTE ADDRESS

Main Auditorium

Session – 18 | 1630 - 1700 |

KEY NOTE ADDRESS

Main Auditorium

SUMMATION

PRIZE DISTRIBUTION

1700 - 1800 Hrs | Meet our Partners / Refreshment break

Head over to the Exhibition Hall 14A GF to catch up with our partners and find out what solutions they can offer to help meet your patient safety challenges. Tea, coffee and refreshments available.