



12th INTERNATIONAL PATIENT SAFETY CONFERENCE

1st
DAY



FRIDAY, 21ST FEBRUARY 2025

0730 - 0830 Hrs | Registration Opens

Know the Event / Meet Our Partners / Refreshment Break / Networking

Head over to **Exhibition Hall 14 (GF)** to catch up with our partners and find out what solutions they can offer to help meet your patient safety challenges. Tea, coffee, and refreshments are available.

Vision 2030 – Share Your Vision for Patient Safety and Win Exciting Prizes at Stall 1!

Gear Up! The Journey Begins – Get Ready to Engage Beyond the Sessions!

Join us for exciting fun activities, networking games, and interactive challenges designed to spark collaboration, creativity, and friendly competition throughout the conference!

Session 1 | Multi Purpose Hall (MPH) | 0845 - 0855 Hrs

Lamp Lighting

Chief Guest: **Shri Jagat Prakash Nadda**, Hon'ble Minister for Health & Family Welfare and Chemicals & Fertilizers

Dr Preetha Reddy- Executive Vice Chairperson, Apollo Hospitals Enterprise Limited

Dr Sangita Reddy- Joint Managing Director, Apollo Hospitals Enterprise Limited

Dr Jonathan Perlin- President & Chief Executive Officer, The Joint Commission Enterprise

Dr A Marc Harrison- Co-Founder and Chief Executive Officer, Health Assurance Transformation Company (HATCo)

Mr Jaxay Shah- Chairman, Quality Council of India (QCI)

Dr Atul Mohan Kochhar- Chief Executive Officer, National Accreditation Board for Hospitals & Healthcare Providers (NABH)

Dr Madhu Sasidhar- President & Chief Executive Officer, Hospitals Division, Apollo Hospitals Enterprise Limited

Mr P Shivakumar, Managing Director - Indraprastha Medical Corporation Ltd

Curtain Raiser - International Health Dialogue 2025

Session 2 | Multi Purpose Hall (MPH) | 0855 - 1030 Hrs

JOINT PLENARY - INTERNATIONAL HEALTH DIALOGUE - HEAL IN INDIA

Session Chair - Dr Sangita Reddy, Joint Managing Director, Apollo Hospitals Enterprise Limited

Opening Remarks & Key Note Address

Dr Preetha Reddy, Executive Vice Chairperson, Apollo Hospitals Enterprise Limited

Key Note Address Heal in India

Dr Sangita Reddy, Joint Managing Director, Apollo Hospitals Enterprise Limited

Special Address by Chief Guest

Shri Jagat Prakash Nadda, Hon'ble Minister for Health & Family Welfare & Chemicals & Fertilizers

Key Note Address

Dr Prathap C Reddy, Founder Chairman, Apollo Hospitals Group

Key Note Address

Dr Jonathan Perlin, President & Chief Executive Officer, Joint Commission Enterprise

Key Note Address

Mr Jaxay Shah, Chairman, Quality Council of India (QCI)

Key Note Address

Dr Carsten Engel, Chief Executive Officer, International Society for Quality in Health Care (ISQua)

Key Note Address

Dr A Marc Harrison, Co-Founder and Chief Executive Officer, Health Assurance Transformation Company (HATCo)



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Vote of Thanks:

Mr P Shivakumar, Managing Director,
Indraprastha Medical Corporation Ltd

Move to the Plenary Hall for International Patient Safety Conference (IPSC)

A Mesmerizing Prelude to an Extraordinary Event!

Session 3 | 1030-1040 Hrs | Plenary Hall

PLENARY - FUTURE FORWARD

Setting the Context - International Patient Safety Conference

Speaker: Dr Madhu Sasidhar President & Chief Executive Officer, Hospitals Division, Apollo Hospitals Enterprise Limited

Session 4 | 1040-1110 Hrs | Plenary Hall

PLENARY - EVER EVOLVING CARE CONTINUUM

Session Chair: Dr Preetha Reddy, Executive Vice Chairperson, Apollo Hospitals Enterprise Limited

Dr Atul Mohan Kochhar, Chief Executive Officer, National Accreditation Board for Hospitals & Healthcare Providers (NABH)

Mr Maneesh Goyal, Chief Operating Officer, Mayo Clinic Platform

Session 5 | 1110-1125 Hrs | Plenary Hall

AI POWERED PATIENT SAFETY: REAL WORLD IMPACT OF AI IN HEALTHCARE

Mr Gaurav Parchani, CTO & Co- Founder, Dozee

Dr Anirudh Kohli, Chief Executive Officer, Breach Candy Hospital

Session 6 | 1125 - 1205 Hrs | Plenary Hall

FUTURE SPOTLIGHTS

1125 - 1133 Hrs

Apollo Q4E Accreditation Program - AHLL

1133 - 1140 Hrs

Patient Safety Commandments Launch

1140 - 1150 Hrs

ALPHADROID Launch

1150 - 1205 Hrs

NABH NextGen – Elevating Accreditation With Digital Excellence

Break for 10 minutes - Move to Multi Purpose Hall

Session 7 | 1215-1300 Hrs | Multi Purpose Hall (MPH)

JOINT PLENARY- FUTURE OF HEALTH SYSTEMS

Session Chair - Dr Suneeta Reddy, Managing Director, Apollo Hospitals Enterprise Limited

FUTURE OF HEALTH SYSTEMS- Dr Sangita Reddy, Joint Managing Director, Apollo Hospitals Enterprise Limited

Key Note Address: Guest of Honor, Dr Jitendra Singh, Hon'ble Minister of State of Atomic Energy, Space, Prime Minister Office, Personnel, Public Grievances and Pensions, Government of India

Mr Puneet Chandok, President, Microsoft India & South Asia

Mr Harold F. Wolf III, President & Chief Executive Officer, Healthcare Information and Management Systems Society (HIMSS)

Release of Healing Smarter - Best Practices for Modern Hospitals

Logo Release - Society for Innovation in Safety & Healthcare Quality



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Session 7A | 1300 - 1400 Hrs | Meeting Room (MR) 15, Level 1

Combating Malnutrition – Future Directions for Metabolic Health

Probiotics to Combat Malnutrition – Future Direction for Metabolic Health

Speaker: Dr. Sarath Gopalan, Sr. Consultant, Paediatric Gastroenterologist & Hepatologist, Madhukar Rainbow Children's Hospital, Delhi

Micronutrients with Macro Impacts: Decoding Their Role in Metabolic Health

Speaker: Dr. Bani Tamber Aeri, Professor, Department of Food and Nutrition, Institute of Home Economics – University of Delhi

Ultra-Processed Food and Its Association with Metabolic Health

Speaker: Dr. Pulkit Mathur, Professor, Department of Food and Nutrition, Lady Irwin College – University of Delhi

Malnutrition: A Silent Modulator of Epigenetic Mechanisms

Speaker: Dr. Manjari Chandra, Nutritional and Functional Medicine Practitioner, Max Healthcare Metabalance

Optimizing Nutrition Adequacy in ICU and Its Impact on Patient Safety

Speaker: Dr. Anita Jatana, Consultant, Dietetics, Apollo Hospitals

Session Chair - Ms. Rupali Datta, Head of Department, Clinical Nutrition & Recovery

1300 – 1500 Hrs | The Safety Innovation Showcase, Collection of Registration Kit, Lunch & Networking
Exhibition Hall 14A GF

1400 - 1430 Hrs | Meeting Room (MR) 16

DOZEE ROUND TABLE - FROM QUALITY CARE TO COMPETITIVE EDGE: LEVERAGING AI FOR PATIENT SAFETY LEADERSHIP

Session – 8A | 1500 – 1600 Hrs | Plenary Hall

Theme: The Core of Patient Safety

ACCREDITATIONS - THE CATALYST

Keynote Plenary - Adapting to New Models of Healthcare Delivery

Speaker: Brig (Dr) Rakesh Datta, Brig AFMS (OPP & Digital Health), MS (ENT), PGDHM, PGDML, FAIMER Fellow

Creating Pathways for Building Capabilities for Patient Safety Improvement, Impact and Excellence

Speaker: Dr Neelam Dhingra, Vice President and Chief Patient Safety Officer, Joint Commission International (JCI)

Reimagining Accreditation: Embracing Innovation and Future Trends in Hospital Standards

Speaker: Dr Rohini Sridhar, Chief of Medical Services, Apollo Hospitals

The Patient Experience and Accreditation: Enhancing Care through Standards

Speaker: Mr Som Mittal, Chair- Patients For Patient Safety Foundation (PFPS)

Session Chair - Dr Girdhar Gyani, Director General, Association of Healthcare Providers India (AHPI)



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Session – 8 B | 1500 – 1600 Hrs | Meeting Room (MR) 06

Theme: The Core of Patient Safety

MASTERCLASS: INNOVATION IN INFECTION PREVENTION

Infection Control and Safety: Protecting Our Healthcare Workforce

Speaker: Dr Subba Reddy K, HOD, Critical Care Services, Assistant Director Medical Services, Apollo Hospitals

Innovations in Sterilization and Disinfection Technology

Speaker: Mr V Rajaraman, GM- Marketing, Schulke

CAUTI: The Burden, Challenges and Solution

Speaker: Dr Neha Rastogi Panda, Senior Consultant Infectious Diseases, Fortis Memorial Research Institute, Gurugram

Safeguarding Health: The Importance of Antimicrobial Stewardship (AMS) in Patient Safety

Speaker: Dr Neha Mishra, Infectious Disease Specialist, Manipal Hospitals, Bengaluru

Session Chair - Dr Leimapokpam Swasticharan, Additional DDG Patient Safety Secretariat, DGHS

Session – 8 C | 1500 – 1600 Hrs | Meeting Room (MR) 07

Theme: The Core of Patient Safety

NURSING FOCUSED SPOTLIGHT

Inaugural Ceremony

Keynote Address: Theme – New Era of Patient Safety

Speaker: Capt (Dr) Usha Banerjee, Group Director Nursing, Apollo Hospitals Group

Leadership and Advocacy: The Evolving Role of Nurse Leaders in the New Era of Patient Safety

Speaker: Col. Binu Sharma, Senior Director, Nursing, Max Healthcare

From Combat to Care: Integrating Military Nursing Strategies to Enhance Patient Safety

Speaker: Col. Kiron Jeet, Director, MNS (Adm), IHQ of MoD (Army)

Session Chair: Prof. (Dr.) Bimla Kapoor, Former Director, School of Health Sciences, Professor of Nursing, Indira Gandhi National Open University

Humanizing Healthcare: Balancing Technology and Compassion in the New Age of Patient Safety

Speaker: Mr. Vinodh Krishnankutty, Director, Nursing, Medanta Hospital

Interdisciplinary Collaboration: Nurses as Key Players in the New Patient Safety Paradigm

Speaker: Capt. Sandhya Shankar Pandey, Corporate Chief of Nursing, Fortis Healthcare

Session Chair: Prof. (Dr.) Raminder Kalra, Principal-cum-Professor, Holy Family College of Nursing



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Session – 8 D | 1500 – 1600 Hrs | Meeting Room (MR) 15

1500 - 1520 Hrs, Introducing HIPaR - Dr Mohammed Ziauddin

Theme: The Core of Patient Safety

BREAKING BARRIERS: SAFE Rx MASTERCLASS

Role of Regulators in Medication safety

Speaker: Dr Ranga Chandrashekhar, Joint Drugs Controller

Blockchain for Medication Safety: Securing the Pharmaceutical Supply Chain

Speaker: Mr Subrato Dey, DGM, Industry Engagement, GS1 India

Safe Medication Practices: Lessons from Real-World Errors

Speaker: Dr Shaveta Dewan, Executive Vice President, Chief of Clinical & Operational Excellence, Indira IVF Group

Medication Safety in the Age of Digital Health: Navigating Challenges and Opportunities

Speaker: Dr Bikash Medhi, Chairman, International Union of Basic and Clinical Pharmacology (IUPHAR)

Session Chair: Dr Sanjeev Sharma, Clinical Pharmacologist, Indraprastha Apollo Hospitals

Dr Ravindra Babu, Director Medical Services, Apollo Hospitals

Session – 8 E | 1500 – 1600 Hrs | Meeting Room (MR) 16 RTM

Theme: The Core of Patient Safety

FROM THEORY TO PRACTICE: LESSONS ON ZERO HARM

From Incisions to Innovations: Transforming Surgical Safety for Tomorrow

Speaker: Ms Ujwala Rajkumar Pal, Designation, Head Clinical Specialist OR & CSSD, 3M India

Transfusion Safety: Role of Safe Blood in Patient Safety

Speaker: Dr Sangeeta Pathak, President, Transfusion Society

Zero Harm in the Skies: Tech-Driven Patient Safety in Aeromedical Transfers

Speaker: Dr Mohammad Afsal, Medical Director and Chief Flight Physician, Bluedot

Session Chair: Dr Nandini Ali, Chief Marketing Officer, Apollo Hospitals

Dr R K Venkatasalam, Director Medical Services, Apollo Hospitals

1600 - 1605 SPOTLIGHT SESSION - MEDVARSITY ASSIMILATE PLATFORM

Session – 9 A | 1605 – 1700 Hrs | Plenary Hall

Theme: Strategy

LEADING STRATEGY WITH IMPACT: DRIVING EXCELLENCE IN HEALTHCARE

Shaping Patient Safety in an Era of Disruptive Innovation

Speaker: Dr. James I. Merlino, Executive Vice President and Chief Innovation Officer, The Joint Commission

Evolution: Guiding the Future Through Generational Change

Speaker: Mr. Prabhdeep Singh, Founder & Chief Executive Officer, Red Health

Empowering All: Pioneering Inclusive, Value-Driven Healthcare Systems

Speaker: Dr. Parag Rindani, Chief Executive Officer, Wockhardt Hospital



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Healthy Governance: Core to Organizational Success

Speaker: Dr. Bishnu Panigrahi, Group Head, Medical Strategy & Operations, Fortis Healthcare

Session Chair - Dr. Vijay Agarwal, President, Consortium of Accredited Healthcare Organisations (CAHO)

Dr. Shishta Nadda Basu, Gynecology/Infertility Specialist, Max Hospital, Delhi

Session - 9 B | 1605 – 1700 Hrs | Meeting Room (MR) 06

Theme: Strategy

FAIL-SAFE ORGANIZATIONS: DESIGN THINKING STRATEGY

Fostering a Culture of Safety Through Design Thinking

Speaker: Dr Arati Verma, Senior Vice President, Medical Quality, Max Healthcare

Avoiding the "Whack-a-Mole" Approach to Patient Safety Events

Speaker: Dr. Shweta Prabhakar, Head, Quality & Patient Safety, Fortis Hospital, Mohali

Empathy Mapping in Patient Safety Initiatives

Speaker: Mr. Abhilash Pillai, Unit Head, Apollo Hospitals, Indore

Redesigning the Patient Journey for Safety

Speaker: Prof. Sarang Deo, Deputy Dean, Faculty & Research, Indian School of Business

Session Chair - Dr. Shanti Bansal, Chief Executive Officer, Apollo Hospitals

Session - 9 C | 1605 – 1700 Hrs | Meeting Room (MR) 07

Theme: Strategy

NURSING FOCUSED SPOTLIGHT

Redesigning Care Delivery: Nurses Leading the Shift Towards a Proactive Patient Safety Culture

Speaker: Col. Saravjeet Kaur, Group Director, Nursing, Yatharth Hospitals Group

The Ripple Effect of Nursing Errors: How Patient Safety Challenges Impact the Financial and Operational Health of Healthcare Institutions

Speaker: Capt. Ajitha Nair, CEO, KIMSHEALTH Hospital, Kottayam; Head, Quality, KIMSHEALTH SBUs & President, ANEI

Session Chair - Ms. Josephine Cyril, Chief Nursing Officer, Sir Ganga Ram Hospital

Debate: A Punitive Approach is Necessary to Ensure Accountability in Patient Safety – For & Against with Real-Time Cases

For:

Ms. Elizabeth S. Philip, Nursing Superintendent, Apollo Hospitals, Delhi

Ms. Jeena Jose, Nursing Superintendent-cum-Associate Professor, Holy Family Hospital

Against:

Col. Madhumita Dhall, Director of Nursing, Rajiv Gandhi Cancer Institute and Research Centre

Ms. Maria Lazaro, Nursing Director, Amrita Hospital

Moderator: Ms. Thankam Gomez, Founder & CEO, Cygnia Healthcare

Session - 9 D | 1605 – 1700 Hrs | Meeting Room (MR) 15

Theme: Strategy

THE NEXT FRONTIER STRATEGY: LEADERSHIP IN THE AGE OF INNOVATION

Navigating Modern Challenges, Crafting Tomorrow's Success

Speaker: Dr. Saket Bandal, AGM - Quality & Accreditation, Care Hospital



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Leadership in Designing Safe, Tech-Driven Healthcare Environments

Speaker: Dr. Upasana Arora, Managing Director, Yashoda Super Speciality Hospitals

Building a Culture of Innovation: Leading Safe Practices with Emerging Technologies

Speaker: Dr. VP Bhalla, Medical Director, Gastroenterology & Digestive Health, Marengo Asia Hospitals, Gurugram

Harnessing Innovation to Eliminate Medical Errors: Leadership Insights

Speaker: Dr Sujoy Kar, Chief Medical Information Officer & Vice President, Apollo Hospitals

Session Chair: Mr Dinesh Madhavan, President Group Oncology and International Apollo Hospital

Session – 9 E | 1605 – 1700 Hrs | Meeting Room (MR) 16 RTM

Theme: Strategy

THE EXPERIENCE SHOWCASE I ROI OF QUALITY: MEASURING IMPACT BEYOND METRICS

Ms Sushma Katuri, Deputy General Manager, Corporate Quality, KIMS Hospitals

Ms Bhumika Desai, Quality, Apollo Hospitals, Ahmedabad

Dr Amrut Laxman Kore, Quality, Apollo Hospitals, Mysore

Ms Pallabi Dutta, Quality, Apollo Hospitals, Guwahati

Mr Vikram Pradhan, Quality, Apollo Hospitals, Vizag

Mr Vamshi Krishna Janam, Quality, Apollo Hospitals, Hyderabad

Ms Rubeena, Quality, Apollo Adlux, Kochi

Mr Mukram Shaik, Quality, Apollo Hospitals, Navi Mumbai

Ms Mumtaz TSM, Quality, Apollo Hospitals, Teynampet, Chennai

Session Chair: Mr Ranadas Dasgupta, Chief Executive Officer, Apollo Hospitals

Plenary Hall 1700 - 1705 SPOTLIGHT SESSION - AUGNITO- AMBIENT LISTENING

Speaker - Ms Verushka Patel, Leading Global Partnerships & Client Solutions, Augnito

Session – 10 A | 1705 – 1800 Hrs | Plenary Hall

Theme: Future Transformational Changes

NEXT-GEN PATIENT CENTERED CARE

From Reactive to Proactive: Transforming Patient Care with Next-Gen Strategies

Speaker: Mr Sriram Iyer, Chief Executive Officer, Apollo Health and Lifestyle Limited

The Future is Personal: Tailoring Accreditation to Healthcare Needs

Speaker: Ms Louise Cuskelly, Executive Director, ACHS International & Consulting

Smart Hospitals, Value-Based Care with Digital Mastery

Speaker: Mr Anand Surana, Director, Chief Executive Officer & Founder, ICEGEN

Workforce Transformation to Enable Patient-Centered Care

Speaker: Mr Mayank Rautela, Chief Human Resources Officer, Apollo Hospitals

Session Chair: Dr Narottam Puri, Principal Advisor, Quality Council Of India (QCI)

Dr. Preetham Kabbinahithlu, Joint Director - Clinical Administration, Apollo Hospitals, B G Road



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Session – 10 B | 1705 – 1800 Hrs | Meeting Room (MR) 06

Theme: Future Transformational Changes

EMBEDDING ESG INTO FUTURE HEALTHCARE STRATEGY

Leading the Charge for a Greener Healthcare Future

Speaker: Mr. Thomas Dakin, Program Lead – Learning Program, Geneva Sustainability Centre

Zero-Waste Hospitals: Pioneering Environmental Sustainability in Healthcare

Speaker: Dr. Raj Shankar Ghosh, Senior Advisor, Environmental Health, Public Health Foundation of India (PHFI)

Embedding ESG into Leadership Decision-Making

Speaker: Ms Rita Roy Choudhury, Managing Partner and Chief Executive, Climate Change and Sustainability Services, ECube Investment Advisors Pvt. Ltd.

Collaborating for ESG: Multi-Stakeholder Approaches in Healthcare

Speaker: Mr Sandeep Mohanty - Partner, Sustainability Strategy and Transformation at PwC India

Session Chair: Dr. Karan Thakur, Vice President, Projects & Environmental, Social, and Governance (ESG), Apollo Hospitals

Session – 10 C | 1705 – 1800 Hrs | Meeting Room (MR) 07

Theme: Future Transformational Changes

NURSING - SESSION CONTINUES

Session – 10 D | 1705 – 1800 Hrs | Meeting Room (MR) 15

Theme: Future Transformational Changes

ICT PANEL DISCUSSION - SKILLS AND WORKFORCE DEVELOPMENT FOR STRENGTHENING PATIENT SAFETY

Mr. Raj Prakash Vyas- President, Corporate Affairs, Cadila Pharmaceuticals Ltd.

Mr. Soumanil Mukherjee- Principal Scientific Advisor, Government of India

Dr. Vishal Gandhi- Founder & Chief Executive Officer, Indian Healthcare Angels

Mr. Nitin Gupta- Managing Director, India & South Asia, FUJIFILM Sonosite India Pvt. Ltd.

Session Chair: Mr. B. Raghava Srinivasan- Associate Vice President, ICT Academy

Session – 10 E | 1705 – 1800 Hrs | Meeting Room (MR) 16 RTM

Theme: Future Transformational Changes

SCALING SAFETY AND EXCELLENCE: TAILORED STRATEGIES FOR SMALL HOSPITALS

Dr. Satyabhama, Group Director & Clinical Advisor, Apollo Hospitals

Dr. Vijay Agarwal, Director of Medical Services, Apollo Health and Lifestyle Limited (AHLL)

Dr James I. Merlino, Executive Vice President and Chief Innovation Officer, The Joint Commission

This is an interactive session where experts and participants engage in focused conversations on a specific topic, fostering collaboration and idea-sharing. The session will begin with the session chair providing a contextual setting for 10 minutes, followed by facilitating a smooth and engaging discussion. By the end of the session, the insights gathered from the discussion will be compiled and published as a white paper.

Session – 11 | 1800 - 1900 | Plenary Hall

Paper – Employee Health & Wellness

Session Chair: Mr Manoj Roy, Unit Head, Apollo Hospitals, Guwahati

Dr Raju Vaishya, Senior Consultant, Orthopedician, Indraprastha Apollo Hospitals

Session – 11 | 1800 - 1900 | Meeting Room (MR) 06

Paper – Employee Health & Wellness

Session Chair: Dr Aman Nayak, Medical Superintendent, Apollo Hospitals, Mysore

Mr Ijjarotu Venkata Ramana, Unit Head, Apollo Hospitals, Kakinada



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Session – 11 | 1800 - 1900 | Meeting Room (MR) 07

Paper – Food & Nutrition Safety

Session Chair: Dr Soumya S M, Medical Superintendent, Apollo Hospitals, Seshadripuram
Mr Dhananjay Kumar, Unit Head, Apollo Hospitals, Bhopal

Session – 11 | 1800 - 1900 | Meeting Room (MR) 15

Paper - Sustainability & Future Ready Hospitals

Session Chair: Professor Satish Chandra, Senior Specialist & Director, Medical Research, Johns Hopkins Medicine International Tawam Hospital, Professor, College of Medicine, UAE University
Dr Sridhar Kandasamy, Medical Head and Hospital Administrator, Apollo Hospitals, Karur

Session – 11 | 1800 - 1900 | Meeting Room (MR) 16 RTM

Paper - Environmental Cleanliness & Hygiene in Hospitals

Session Chair: Dr Saurabh, Medical Superintendent, Apollo Hospitals, Noida
Mr Arnab Raha, Unit Head, Apollo Hospitals, Bilaspur

Session – 11 | 1800 - 1900 | Meeting Room (MR) 18

Paper - Use of Technology & Innovation

Session Chair: Dr Akhil Jain, Unit Head, Apollo Hospitals, Rourkela
Mr Ram Chandra, Unit Head, Apollo Hospitals Vizag

Session – 11 | 1800 - 1900 | Meeting Room (MR) 11

Paper - Use of Technology & Innovation

Session Chair: Mr Jayaraman V, Unit Head, Apollo Hospitals, Trichy
Ms Natasha Gulati, Customer Success Team Manager, South & Southeast Asia, Elsevier

1800 Hrs | The Safety Innovation Showcase, Tea / Coffee & Networking
Exhibition Hall 14A GF

1930 Hrs onwards - Gala Dinner & International Patient Safety Awards - By Invitation only



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0800 - 0900 Hrs | The Safety Innovation Showcase, Tea / Coffee & Networking
Exhibition Hall 14A GF

Session – 12 A | 0700 - 0850 | Plenary Hall

Paper – Emerging Trends in Patient Safety

Session Chair: Dr Pratheesh Ravindran, Professor & Head, Department of Neurosurgery, Deputy Medical Superintendent, Mahatma Gandhi Medical College and Research Institute, Sri Balaji Vidyapeeth University
Dr Sushil Jain, Director Medical Services, Apollo Hospitals, Indore

Session – 12 B | 0700 - 0850 | Meeting Room (MR) 06

Paper – Emerging Trends in Patient Safety

Session Chair: Mr Raj Raina, Unit Head, Apollo Hospitals, Noida
Dr Naveen Gowda, Deputy Manager, Group Medical Director Office, Apollo Hospitals

Session – 12 C | 0700 - 0850 | Meeting Room (MR) 7

Paper - Improvement in Processes & Outcomes

Session Chair: Mr Satish Kumar, Chief Quality Officer, Indraprastha Apollo Hospitals
Dr. Chinmay Shah, Professor & Head, Department of Physiology & Additional Medical Superintendent, Government Medical College & Sir T Hospital, Bhavnagar; Officer on Special Duty (Research), Directorate of Medical Education & Research, Gandhinagar

Session – 12 D | 0700 - 0850 | Meeting Room (MR) 15

Paper - Improvement in Processes & Outcomes

Session Chair: Dr Fauzia, Operations, Indraprastha Apollo Hospitals
Ms Rekha Chakrabarti, Regional Head, Quality Apollo Hospitals

Session – 12 E | 0700 - 0850 | Meeting Room (MR) 16 RTM

Breakfast Session by ACHSI

Session – 12 F | 0700 - 0850 | Meeting Room (MR) 18

Paper - Employee Health & Wellness

Session Chair: Ms Reshma, Regional Quality Head, Apollo Hospitals
Dr Anjali Arya, Medical Services, Apollo Hospitals

Session – 12 G | 0700 - 0850 | Meeting Room (MR) 11

Paper - Improvement in Processes & Outcomes

Session Chair: Ms Pritindira, Regional Quality Head, Apollo Hospitals
Dr Ebinesh Antony, Senior Manager, Research, Projects & Academics, Consortium of Accredited Healthcare Organizations (CAHO)

Session – 12 H | 0700 - 0850 | Meeting Room (MR) 5

Paper - Improvement in Processes & Outcomes

Session Chair: Mr Uday Davda, Unit Head, Apollo Hospitals, Seshadripuram
Ms Natasha Gulati, Customer Success Team Manager, South & Southeast Asia, Elsevier

0850- 0910 Spotlight Session | Plenary Hall

Perioperative Hypothermia and Patient Safety by 3M India

Session Chair: Dr Bala Bhaskar S, Professor- Dept of Anesthesiology, Ballari Medical College & Research Centre (VIMS)



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Session – 13 A | 0910 - 1000 | Plenary Hall

Theme: Preparedness, Resilience & Action

Panel Discussion – CEO's Session: Innovative Models – Margins vs Safety: A Changemaker's Perspective

Panelists: Prof. Patrick McNeil, Deputy Vice-Chancellor, Medicine and Health, Macquarie University

Dr. M. I. Sahadulla, Chairman & Managing Director, KIMS Healthcare Management Limited

Dr Murali Srinivasan, Chief of Medical Services, Manipal Hospitals

Mr. Ashwani Aggarwal, Director, PwC India

Session Chair: Dr. Madhu Sasidhar, President & Chief Executive Officer, Hospitals Division, Apollo Hospitals Enterprise Limited

Session – 13 B | 0910 - 1000 Hrs | Meeting Room (MR) 06

MAINTAINING PATIENT SAFETY IN EMERGENCY DEPARTMENTS

Theme: Preparedness, Resilience & Action

Safety in Emergency Rooms

Speaker: Dr Saravana Kumar, Executive Co-Chairman & Immediate Past President, SEMI

Safety in Ambulance Services & Prehospital Care

Speaker: Dr Sanjay Jaisawal, Vice President (North), SEMI

Safety During Emergency Patient Handovers - Intra & Inter Hospital

Speaker: Dr Shweta Tyagi, Vice President (West), SEMI

Critical Incidents in Air Ambulances

Speaker: Dr Priyadarshini Pal Singh, Head of Emergency Medicine, Indraprastha Apollo Hospitals, New Delhi

Session Chair: Dr Saravana Kumar, Executive Co-Chairman & Immediate Past President, SEMI

Session – 13 C | 0910 - 1000 Hrs | Meeting Room (MR) 07

ENSURING PATIENT SAFETY IN MEDICAL VALUE TRAVEL: GLOBAL STANDARDS, ETHICAL PRACTICES & QUALITY CARE

Theme: Preparedness, Resilience & Action

PANELIST: Dr Kumudita Talwar, NABH MVT Head & Deputy Director, QCI

PANELIST: Mr Rajeev Taneja, Founder, Globalcarehealth

PANELIST: Mr Murat Aydogan, Director of International Marketing, Memorial Hospitals, Turkey

PANELIST: Mr Karan Puri, Chief Executive Officer, Apollo Proton Cancer Center

Session Chair: Mr Shaaz Mehmood, Co-founder, Medijourn

Session – 13 D | 0910 - 1000 Hrs | Meeting Room (MR) 15

SAFE-A-THON FINAL SHOWCASE

Session – 13 E | 0910 - 1000 Hrs | Meeting Room (MR) 16 RTM

ALDUN ROUNDTABLE

Revolutionising Insurance Operations in Healthcare

Session – 14 | 1000 - 1010 Spotlight Session | Plenary Hall

How to Tell an Improvement Story Utilizing Plots? Mr Amit Pasrija, Business Analysis, Insurtech Consulting, Insurance Training



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Session – 14 A | 1010 - 1100 Hrs | Plenary Hall

Theme: Safety - Different Perspectives

SAFETY REPORTING SYSTEMS ARE HELPING PATIENT SAFETY ?

For - Speaker: Dr Lallu Joseph, Quality Manager & Assoc. GS, CMC Vellore, Secretary General, CAHO

For - Speaker: Dr Suresh Ramasubban, Senior Consultant, Apollo Multispeciality Hospitals, Kolkata

Against - Speaker: Dr Sanjeev Singh, Medical Director, Amrita Hospital

Against - Speaker: Air Marshal (Dr) Pawan Kapoor, AVSM, VSM BAR (Retd) former Director General of Medical Service (IAF)

Session Chair: Dr Anupam Sibal, Group Medical Director, Apollo Hospitals

Dr K Hari Prasad, Group Chairman & Non Executive Director, Quality CARE India Limited

Session – 14 B | 1010 - 1100 Hrs | Meeting Room (MR) 06

Theme: Safety - Different Perspectives

ASSURING PATIENT SAFETY IN INTEGRATIVE MEDICINE

Opening Remarks - Lt Gen Dr Bipin Puri, Director Medical Services, Indraprastha Apollo Hospitals

Speaker: Dr P N Renjen, Senior Consultant, Neurologist (Stroke), Indraprastha Apollo Hospitals, New Delhi

Speaker: Dr Jambu N, Senior Consultant, Orthopaedics, Apollo Hospitals, Vanagaram

Speaker: Dr Geeta Kadayaprath, Senior Consultant, Surgical Oncology, Indraprastha Apollo Hospitals, New Delhi

Speaker: Dr Zankhana Buch, Chief Medical Officer, Apollo AyurVAID Hospitals

Medicolegal Aspects of Patient Safety in Integrative Medicine

Speaker: Dr Ashwini Setya, Senior Gastroenterologist, Max Hospital Delhi, Medico Legal Advisor & Visiting Faculty to Maharashtra Law University, Aurangabad

Session Chair: Dr Arun Kumar Agarwal, Medical Advisor, Apollo Hospitals

Dr Anjali Arya, Medical Services, Apollo Hospitals

Session – 14 C | 1010 - 1100 Hrs | Meeting Room (MR) 07

Theme: Safety - Different Perspectives

TRANSFORMING HEALTHCARE THROUGH ACADEMIC EXCELLENCE

Integrating Academia and Practice to Enhance Patient Safety and Quality

Speaker: Prof Patrick McNeil, Deputy Vice-Chancellor, Medicine and Health Macquarie University

Becoming the Editor's Pick – Best Practices in Manuscript Writing

Speaker: Ms Natasha Gulati, Customer Success Team Manager, South & Southeast Asia, Elsevier

Traditional cultural practices and its impact on patient safety- How can academia help?

Speaker: Prof Sutapa B Neogi, Dean, IIHMR Delhi

Capacity Building for Patient Safety- Training Needs and mechanisms

Speaker: Prof Sanjay Gupta, Dean, IIHMR University, Jaipur

Enhancing Patient Safety through Academic Excellence: A Case Study Approach

Speaker: Dr A Bhoomadevi, Associate Professor & Coordinator, Amity University

Session Chair: Dr J N Srivastava, Head Accreditation, QPS, NHSRC

Mr Gerald Jaideep, Chief Executive Officer, Medvarsity



12th INTERNATIONAL PATIENT SAFETY CONFERENCE

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SATURDAY, 22ND FEBRUARY 2025



Session – 14 D | 1010 - 1100 Hrs | Meeting Room (MR) 15

Theme: Safety - Different Perspectives

HEALTHCARE VISION 2.0 - CURATIVE TO PREVENTIVE: EXPANDING SCOPE OF PHYSIOTHERAPY

Dr Sheetal Kalra, Associate Professor & Head School of Physiotherapy

Dr Ruchi Varshney, Director, RAP & W, Delhi Professor in Practice, National Head, IAPWC Treasurer, IAP

Dr Nidhi Kalra, Professor, Director, N2N Wellness, Delhi State Co-ordinator, IAPWC

Dr Pooja Sethi, Hod, Physiotherapy ABVIMS and Dr RML Hospital, President- IAP Delhi Branch

Dr Vishwa Prakash Gupta, Consultant Physiotherapist- CTVS, Fortis Escort Heart Institute, New Delhi; Prof. of Practice- Department of Physiotherapy, MRIIRS, Faridabad, Haryana; Adjunct Professor-Physiotherapy Department, Jamia Hamdard, New Delhi; Member- DCPTOT

Dr. (Mrs.) Neha Nagpal Khera, Director of Physio & Fitness, Treasurer of National Association of Structural Integration (NASI)

Session Chair: Dr Seema Grover, Chief- Physiotherapy & Rehabilitation, Indraprastha Apollo Hospitals, Joint Secretary- IAP Delhi Branch

Session – 14 E | 1010 - 1100 Hrs | Meeting Room (MR) 16 RTM

Theme: Safety - Different Perspectives

NURSING FOCUSED ROUNDTABLE Joint session : Apollo – ANEI

Capt (Dr) Usha Banerjee, Group Director Nursing, Apollo Hospitals Group

Capt Ajitha Nair, Chief Executive Officer, KIMSHEALTH Hospital, Kottayam Head, Quality, KIMSHEALTH SBUs & President ANEI

Ms Thankam Gomez, Founder, Chief Executive Officer, Cyginia Healthcare, Founder President ANEI

Note: This is an interactive session where experts and participants engage in focused conversations on a specific topic, fostering collaboration and idea-sharing. The session will begin with the session chair providing a contextual setting for 10 minutes, followed by facilitating a smooth and engaging discussion. By the end of the session, the insights gathered from the discussion will be compiled and published as a white paper.

Session – 15 A | 1105 - 1200 Hrs | Plenary Hall

Theme: Technovation

SAFEGUARDING HEALTH: THE TRANSFORMATIVE ROLE OF TECHNOLOGY IN PATIENT SAFETY

Generative AI in Healthcare

Speaker: Dr Eham Arora, Lead, Education Strategy, J&J MedTech

Harnessing New Technologies to Revolutionize Patient Safety in Vascular Access Care & Specimen Collection

Speaker: Dr Muralidhar Varma, Head, ID Department KMC Manipal MAHE
Dr Bhaswanth Pottipati, Medical Affairs, BD India Pvt Ltd

Transforming Healthcare: 7 Success Stories of Digital Innovation in Enhancing Patient Experience, Safety, Engagement and Operational Excellence

Speaker: Mr. Prabhat Kumar, Co-Founder & Chief Executive Officer, DreamSol

The Patient Experience Redefined: Integrating AI in Next-Gen Care

Speaker: Mr Chandershekhar Sibal, Sr. Vice President and Head of Medical Division, FUJIFILM India

Session Chair - Dr Rohini Sridhar, Chief of Medical Services, Apollo Hospitals

Dr Abhijat Sheth, Director Medical Services, Apollo Hospitals



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SATURDAY, 22ND FEBRUARY 2025

Session – 15 B | 1105 - 1200 Hrs | Meeting Room (MR) 06

Theme: Technovation

RADIATION SAFETY IN DIAGNOSTIC AND THERAPEUTIC APPLICATIONS OF RADIATION

Patient Safety in Medical Usages of Radiation – Radiological Safety Considerations

Speaker: Dr Ghanshyam Sahani, Head, Medical and Research Applications Section, Radiological Safety Division, Atomic Energy Regulatory Board, Govt. of India

Integrating Radiation Safety into Clinical Decision-making

Speaker: Dr Manoj K Semwal, Chief of Medical Physics & Radiation Safety, Army Hospital, President Medical Physicist Society of India

Complexity of Preventing Diagnostic Error

Speaker: Dr Shalini Agarwal, Senior Consultant Radiology, Shalby Sanar International Hospital, Gurugram

AI role in Radiology & Patient Safety

Speaker: Dr Shashank Devapur, Director & Chief Executive Officer, Inflexon Academy & Healthcare

Session Chair - Dr Alok Srivastava, Chief Operating Officer, Director Medical Services, Apollo Hospitals, Bhubaneswar

Mr Sajii Oommen, Chief Consultant Medical Physicist & Radiation Safety Officer, Indraprastha Apollo Hospitals

Panel Session – 15 C | 1105 - 1200 Hrs | Meeting Room (MR) 07

Theme: Technovation

NURSING - THE FUTURE OF PATIENT COMMUNICATION: ENHANCING SAFETY THROUGH EFFECTIVE INTERACTIONS – WHERE DO WE STAND? AND WHERE SHOULD WE GO?

Speaker: Prof. Lavanya Nandan, Director & Principal, Nightingale Institute of Nursing

Speaker: Ms. Manisha Rattan, Nursing Head, Rainbow Children's Hospital-North Region

Speaker: Ms. Girja Sharma, Chief Nursing Officer, Fortis Hospital, Shalimar Bagh

Speaker: Ms. Bibimol Jacob, Head Nursing Services, Sarvodaya Healthcare

Session Chair: Dr Annu Kaushik, Nursing Director, Cloudnine Hospitals

Session – 15 D | 1105 - 1200 Hrs | Meeting Room (MR) 15

Theme: Technovation

DIAGNOSTICS - LABORATORY

Risk Assessment in Laboratory Environments

Speaker: Dr Seema Bhargava, Senior Consultant, Chairperson of the Department of Biochemistry, Sir Ganga Ram Hospital

Case Studies in Lab Safety: Lessons Learned from Safety Incidents

Speaker: Dr. Rajesh Bende, National Technical Head, Apollo Diagnostics

Guidelines for Laboratory Design: Health and Safety Considerations

Speaker: Dr. Pranav Gupta, Consultant & Head, Molecular Biology, Apollo Diagnostics, Regional Reference Lab, New Delhi

AI and Automation: Transforming Laboratory Safety Protocols and Reducing Human Error

Speaker: Dr. Tanish Mandal, Zonal Technical Chief, Lab Director, and Consultant Pathologist, Apollo Diagnostics, Regional Reference Lab, New Delhi

Session Chair: Mr. Neelakannan P., Chief Executive Officer, Apollo Hospitals



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SATURDAY, 22ND FEBRUARY 2025

Session – 15 E | 1105 - 1200 Hrs | Meeting Room (MR) 16 RTM

Theme: Technovation

VISION 2030: THE ROLE OF LEADERSHIP IN SHAPING HEALTHCARE'S FUTURE

Dr Sangita Reddy, Joint Managing Director, Apollo Hospitals Enterprise Limited

Dr Jonathan Perlin, President & Chief Executive Officer, The Joint Commission Enterprise

Dr. A. Marc Harrison, Co-Founder & Chief Executive Officer, Health Assurance Transformation Company (HATCo)

Dr Madhu Sasidhar, President & Chief Executive Officer, Hospitals Division, Apollo Hospitals Enterprise Limited

Note: This is an interactive session where experts and participants engage in focused conversations on a specific topic, fostering collaboration and idea-sharing. The session will begin with the session chair providing a contextual setting for 10 minutes, followed by facilitating a smooth and engaging discussion. By the end of the session, the insights gathered from the discussion will be compiled and published as a white paper.

Session – 16 A | 1200 - 1300 | Plenary Hall

Theme: Healthcare Evolution 360°: Advancing Safety, Excellence & Innovation

THE TOP GEAR - SPEED, PRECISION & POWER

Dr Girdhar Gyani, Director General, AHPPI

Dr Lallu Joseph, Quality Manager & Assoc. GS, CMC Vellore, Secretary General, CAHO

Dr Manish Mattoo, Regional Chief Executive Officer, Apollo Hospitals

Session Chair - Mr Gaurav Loria, Senior Vice President & Group Head Operations, Apollo Hospitals

Session – 16 B | 1200 - 1300 | Meeting Room (MR) 06

Theme: Healthcare Evolution 360°: Advancing Safety, Excellence & Innovation

INSIGHT TO IMPACT: TRANSFORMING HEALTHCARE OPERATIONS & NAVIGATING THE HEALTHCARE MAZE: PATIENT EXPERIENCE

Improving Patient Safety Through Next-Generation Analytics: A Novel System's Approach to Hospital Management

Speaker: Dr Christopher Ogg, Deputy Chief Executive Officer, Health Care Logic

Mental Health Matters: The Role of Psychological Support in Patient Experience

Speaker: Dr Achal Bhagat, Senior Consultant, Psychiatry & Clinical Psychology, Idraprashta Apollo Hospitals

Unseen But Essential: How Mystery Audits Elevate Patient Care

Speaker: Dr Clive Fernandes, Sr. Vice President, Group Clinical Director & Group Chief Operating Officer Wockhardt Hospitals

Session Chair - Dr K Hari Prasad, Group Chairman & Non Executive Director, Quality CARE India Limited



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Session – 16 C | 1200 - 1300 Hrs | Meeting Room (MR) 07

Theme: Healthcare Evolution 360°: Advancing Safety, Excellence & Innovation

NURSING - LEARNING TODAY, LEADING TOMORROW: STUDENT NURSES IN THE NEW ERA OF PATIENT SAFETY- STUDENT PERSPECTIVE

Ms. Hitakshi Duggal, Apollo School of Nursing

Ms. Sandra John, Holy Family College of Nursing

Ms. Shereena Shaji, St.Stephen College of Nursing

Ms. D .Tharini, Nightingale Institute of Nursing

Session Chair: Dr Latha Venkatesan- Professor cum Principal, College of Nursing, AIIMS

NURSING - ASK THE APOLLO LEADERSHIP

Capt (Dr) Usha Banerjee, Group Director Nursing, Apollo Hospitals Group

Capt. Madhukari Ray, Director Nursing Eastern Region, Apollo Multi Speciality Hospitals Limited, Kolkata

Lt Col Suma K S, General Manager Nursing Apollo Hospitals, Bangalore

Ms. Sunita Mitchel Domingo, Director Nursing, Telangana Cluster, Apollo Hospitals, Hyderabad

Session Chair: Ms. Juliet Joji Varghese , Director Nursing, Apollo Main Hospital Chennai

Closing Remark: Capt (Dr) Usha Banerjee, Group Director Nursing, Apollo Hospitals Group

Session – 16 D | 1200 - 1300 Hrs | Meeting Room (MR) 15

Theme: Healthcare Evolution 360°: Advancing Safety, Excellence & Innovation

VISION 2020: THE RIGHT TO SIGHT - INDIA

Optimizing Surgical Outcomes in Eye care - Best Practices in the Operating Room to Ensure Patient Safety

Speaker: Prof. (Dr.) Harpreet Kapoor; Global Inclusive Eye Health Advisor, CBM

Ensuring Surgical Precision: Safety Protocols in Cataract surgery

Speaker: Brig (Dr.) Poninder Kumar Dogra, Medical Director, Venu Eye Institute

Standards Driving Patient Safety in Eye Healthcare

Speaker: Dr BK Rana, Chief Executive Officer, Quality & Accreditation Institute (QAI)

Patient Safety and Quality Initiative and its Impact on Improving the Visual Outcome

Speaker: Mr. Kuldeep Singh - Regional Director, Seva Foundation

Session Chair: Dr Rajesh Saini President, VISION 2020: The Right to Sight-India

Session – 16 E | 1200 - 1300 | Meeting Room (MR) 16 RTM

Theme: Healthcare Evolution 360°: Advancing Safety, Excellence & Innovation

FIRE PROOFING HEALTHCARE: ENSURING SAFETY IN CRITICAL AREAS

Dr Ozlem Yildrim, Professor, Expert in Healthcare Quality, Risk Management & Human Factors Engineering

This is an interactive session where experts and participants engage in focused conversations on a specific topic, fostering collaboration and idea-sharing. The session will begin with the session chair providing a contextual setting for 10 minutes, followed by facilitating a smooth and engaging discussion. By the end of the session, the insights gathered from the discussion will be compiled and published as a white paper.

1300 – 1430 Hrs | The Safety Innovation Showcase, Lunch & Networking
Exhibition Hall 14A GF



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SATURDAY, 22ND FEBRUARY 2025

Session – 17 A | 1430 - 1445 | Plenary Hall

Theme: Learn by Teaching, Teach by Learning

HIGHLIGHT SESSION

The Future of Patient Safety: Innovations That Matter

Keynote Speaker: Prof. (Dr.) Atul Goel, DGHS & Director, National Centre for Disease Control

Session Chair: Dr Surinder Singh Bhatia, Director Medical Services, Apollo Hospitals

Session – 17 A | 1445 -1530 | Plenary Hall

HIGHLIGHT SESSION - FUTURE-PROOFING PATIENT SAFETY IN A NEW HEALTHCARE ERA

Speaker: Dr B K Rana, Chief Executive Officer, Quality & Accreditation Institute (QAI)

Speaker: Ms Nadira Chaturvedi, Co Chair, Patients For Patient Safety Foundation (PFPS)

Session Chair: Mr Arunesh Punetha, Regional Chief Executive Officer, Apollo Hospitals

Session – 17 B | 1430-1530 | Meeting Room (MR) 06

Theme: Learn by Teaching, Teach by Learning

INNOVATE TO IMPROVE: QIP

Do You Genuinely Understand the Problem You Are Trying to Solve? The Model for Improvement

Speaker: Ms Rashmi Srivastava, Vice President, Group Quality, Narayana Health

High Reliability in Action: Quality Strategies That Work

Speaker: Mr Sravan Kumar, Head of Quality and Patient Safety, Mediclinic Middle East

Decoding the Swiss Cheese Model: Closing Gaps in Patient Safety

Speaker: Ms Rekha Chakrabarti, Regional Head, Apollo Hospitals

Ch-ch-ch-changes - Understanding Variation

Speaker: Dr Shaik Mohiuddin, Chief Quality Officer, Al Dhafra Hospitals

Session Chair - Dr Ravi Shankar, Director Medical Services, Apollo Hospitals

Session – 17 C | 1430 - 1530 | Meeting Room (MR) 07

Theme: Learn by Teaching, Teach by Learning

Heartbeats Matter: Learn Basic Life Support, Save a Life - Workshop

Workshop by - Dr Priyadarshini Pal Singh, Head of Emergency Medicine, Indraprastha Apollo Hospitals, New Delhi

Session Chair - Lt. Gen. Dr. Bipin Puri, Director, Medical Services, Apollo Hospitals

Session – 17 D | 1430 - 1530 Hrs | Meeting Room (MR) 15

Theme: Learn by Teaching, Teach by Learning

BEYOND THE DOOR: ADDRESSING SAFETY CHALLENGES IN HOME HEALTH

Guardians at Home: Best Practices for Patient Safety

Speaker: Dr Sai Kumar, Head Medical Services & Quality, Apollo Homehealthcare

Patient Safety in Haemodialysis

Speaker: Dr. Tarun Kaushik, Medical Director, Fresenius Medical Care

Integrating Telehealth into Home Health: A Pathway to Improved Outcomes

Speaker: Mr Gaurav Thukral, Co-founder & COO, Health Care at Home (HCAH)

Session Chair - Dr Atul Kotwal, Executive Director NHSRC

Mr Vishal Lathwal, Chief Executive Officer, Home Health



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SATURDAY, 22ND FEBRUARY 2025

Session – 17 E | 1430 – 1530 | Meeting Room (MR) 16

DOZEE ROUND TABLE - PREVENTING CODE BLUES: A LIFE SAVING STRATEGY

Session – 18 | 1530 – 1610 | Plenary Hall (Hall 1)

LET'S TALK SAFETY

Dr Anupam Sibal, Group Medical Director, Apollo Hospitals

Session – 19 | 1610 - 1630 | Plenary Hall

Winner of Winners Awards

1630 - 1655 | Plenary Hall

Embracing Calm: The Power of Mindfulness Address by Sister BK Shivani

1655 Hours Move to Multi Purpose Hall

Session – 20 |1700 - 1800 | Multi Purpose Hall (MPH),

JOINT PLENARY 3- GLOBAL CHANGEMAKERS: TRANSFORMATION IN PATIENT SAFETY

Keynote Plenary Address: Dr Sangita Reddy, Joint Managing Director, Apollo Hospitals Enterprise Limited

Chief Guest & Distinguished Speaker: Dr. S. Jaishankar, Minister of External Affairs of India, Government of India

Distinguished Speaker: H.E. Abdulla Nazim Ibrahim, Minister of Health, Maldives

Distinguished Speaker: H.E. Dr. Frank Anthony, Minister of Health, Guyana

Distinguished Speaker: H.E. Mduduzi Matsebula, Minister of Health, Eswatini

Distinguished Speaker: H.E. Penioni Ravunawa, Assistant Health Minister, Ministry of Health & Medical Services, Fiji

"Heal in India" Presentation

Prizes- Solvathon & Safe-a-thon

Vote of Thanks: Dr. Sangita Reddy, Joint Managing Director, Apollo Hospitals Enterprise Limited

1800 - 1830 Hrs | Meet our Partners / Refreshment break

Head over to the Exhibition Hall 14A GF to catch up with our partners and find out what solutions they can offer to help meet your patient safety challenges. Tea, coffee and refreshments available.

Exhibition Hall 14A GF



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FRIDAY, 21ST FEBRUARY 2025

Day 1 Paper presentation - 18:00-19:00 - Plenary Hall

Employee Health & Wellness

Session Chairs: Mr Manoj Roy, Unit Head, Apollo Hospitals, Guwahati

Dr Raju Vaishya, Senior Consultant, Orthopedician, Indraprastha Apollo Hospitals

S.No	Topic	Author	Organisation
1.	Assessment of the correlation if any, between Knowledge, Attitude & Practices (KAP) and Hepatitis B Vaccination Status Among different strata of Healthcare Workers in a Tertiary Healthcare Teaching Institute in Northern India: A Cross-Sectional Study	Dr. Vinay Kumar Pathak	Trauma Centre, IMS, BHU
2.	Seroprevalence study of Anti-HBs Antibodies in the Health care workers at the level 1 Trauma Centre of a tertiary care teaching institute in Northern India: A Cross-sectional study	Prof. Saurabh Singh	Trauma Centre, IMS, BHU
3.	A Retrospective Study on Occupational Exposures among Health Care Workers at a level 1 Trauma Care Facility, India.	Rasmi Rekha Deuri	Jai Prakash Narayan Apex Trauma Center, AIIMS
4.	To Assess the Knowledge, Attitudes, Practices, and Anxiety Levels Related to Mental Health Awareness Among Health care Professionals in a Tertiary care Hospital	Ms. Mukta Chaudhuri	Narayana Multispeciality Hospital, Barasat
5.	'The Ripple after the Error" - A study on Second Victim syndrome (SVS) among India's rural clinicians	Rahul Anand Kanakasabapathy	Government Kamraj Hospital, Chidambaram
6.	Feasibility, Benefits and Challenges: Mental Health Screening into Annual Health Checkups: A Path Forward	Dr Lucky Sharma	Amity University

Day 1 Paper presentation - 18:00-19:00- MR -06

Employee Health & Wellness

Sesion Chairs: Dr Aman Nayak, Medical Superintendent, Apollo Hospitals, Mysore

Mr Ijjarotu Venkata Ramana, Unit Head, Apollo Hospitals, Kakinada

1.	Enhancing Antimicrobial Stewardship: Educating Nursing Departments on Hand Hygiene, Multi-Drug Resistant (MDR) Infection Prevention & its Management, and Antimicrobial Protocol Compliance	Captain Sandhya Shankar Pandey	Fortis Healthcare
2.	Employee Health and Wellness in the Era of Patient Safety	Sagar Shekhar	Sahyadri Hospitals
3.	A study to assess Emotional Wellbeing (EWB) among Healthcare Professionals, using the validated assessment tool at a Level 1 Trauma Centre in Northern India	Dr. Renu Yadav	Sanjay Gandhi Postgraduate Institute of Medical Sciences
4.	MAARG-DARSHAN: Empowering Growth through Mentorship and Career Development for a Positive Workplace Culture	Ms. Pratibha	Medanta Hospital Gurugram
5.	Cross-Sectional Study of Depression and Anxiety Levels Among Health Care Providers in a Multispeciality Tertiary Care Hospital	Ms Debdatta Das	The Mission Hospital, Durgapur
6.	Quality Improvement Project on 3 W's (Worth Work with Wellness)	Ms Deepa Mariya Raju P	Max Smart Super Speciality Hospital



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FRIDAY, 21ST FEBRUARY 2025

Day 1 Paper presentation - 18:00-19:00- MR 07

Food & Nutrition Safety

Session Chairs: Dr Soumya S M, Medical Superintendent, Apollo Hospitals, Seshadripuram
Mr Dhananjay Kumar, Unit Head, Apollo Hospitals, Bhopal

1.	Preventive Measures of Food Safety and Nutritional Intervention in Hospital	Gayathri R	Meenakshi Hospital
2.	Evaluating and Imparting training about the awareness of Food labels amongst Hospital Staff	Deepti Khatuja	Fortis Memorial Research Institute
3.	An evaluation of the patients' access to adequate nutritional screening in a Tertiary care hospital in order to receive the proper dietary guidelines	Suneetha	The Oxford Medical College, Hospital and Research Cnetre
4.	Malnutrition Screening and Early Intervention in Hospitals	Aiman Adil	Jamia Millia Islamia
5.	Safety of Teflon Non-Stick Cookware for Children and Pregnant Women: A Scoping review	Dr. Laxmi Singh	International Institute of Health Management Research, Delhi, India
6.	Safety of Teflon Non-Stick Cookware for Children and Pregnant Women: A Scoping review	Ms. Kanika Narang	Indraprastha Apollo Hospitals, Delhi

Day 1 Paper presentation - 18:00-19:00- MR 15

Sustainability & Future Ready Hospitals

Session Chairs: Professor Satish Chandra, Senior Specialist & Director, Medical Research, Johns Hopkins Medicine International Tawam Hospital, Professor, College of Medicine, UAE University
Dr Sridhar Kandasamy, Medical Head and Hospital Administrator, Apollo Hospitals Karur

1.	Multispecialty Hospitals	Gayatri Prashant Sapkale	Fortis Healthcare
2.	Retention Dilemma: "Analysis of the Mystery of Employee Attrition in a Teaching Hospital"	Dr Raghu M N	St Peter Medical College
3.	Sustainability and Future-Ready Hospitals: A Case Study of SP Medifort's Green Initiatives	Dr Shwetha Elizabeth George	SP Medifort
4.	Building a Resilient Workforce: A Health and Wellness Quality Initiative	Ms. Manisha Rattan (Employee health & wellness)	Madhukar Rainbow Childrens Hospital
5.	A Study To Assess The Effectiveness Of Continous Follow Up Among The Employees Who Have Abnormal Investigation Reports During The Annual Health Checks Up In Bgs Apollo Hospital, Mysore	Mrs. Carunia Jeyasutha (Employee health & wellness)	Apollo Hospitals, Mysore, Karnataka
6.	Quantifiable Benefits of Robotic Surgery: A Comprehensive Analysis	Dr Suhasani Jain (Emerging trends in patient safety)	Rukmani Birla Hospital, Jaipur

Day 1 Paper presentation - 18:00-19:00- MR 16 RTM

Environmental Cleanliness & Hygiene in Hospitals

Session Chairs: Dr Saurabh, Medical Superintendent, Apollo Hospitals, Noida
Mr Arnab Raha, Unit Head, Apollo Hospitals, Bilaspur

1.	Detecting and solving Infection Control challenges in a tertiary care hospital in New Delhi, India	Dr Disha Bhatia	Aakash Healthcare Dwarka New Delhi
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2.	Addressing Bio-scientific Waste Mismanagement in Sewage Treatment Plants: A Case Observe in Hospital Environmental Hygiene	Jothimurugan T	Prashanth Hospitals, Chennai
3.	Microbial profile and antibiotic resistance pattern of water supply in a tertiary care hospital of Uttarakhand	Lipika Gaur	Sharda University
4.	Elevating Excellence: Assessing and enhancing skills for critical care assistants	Ms Sudha Mohan	Apollo Main Hospitals, Chennai
5.	A Study on Medication Errors in Hospitalized Patients	Dr Jatin Jain (Emerging trends in Patient safety)	SBLD Ayurved Vishwabharati Hospital (A unit of Gandh Vidhya Mandir)

Day 1 Paper presentation - 18:00-19:00- MR 18

Use of Technology & Innovation

Session Chairs: Dr Akhil Jain, Unit Head, Apollo Hospitals, Rourkela

Mr Ram Chandra, Unit Head, Apollo Hospitals Vizag

1.	Transforming Healthcare Associated Infection Surveillance in India through Technology & Innovation: Development and Implementation of an Indigenous HAI Software System	Dr. Rasna Parveen	All India Institute of Medical Sciences, New Delhi
2.	Innovative Genomic Tools for Safer Patient Outcomes in Managing Enterobacter cloacae Outbreak	M Nizam Ahmed	All India Institute of Medical Sciences
3.	A study on Advanced Technology in Patient Monitoring: an episodic to continuous augmented care model	Dr. Magesh Rangasamy	JSS Academy of Higher Education & Research, Mysuru
4.	Blood component therapy in alloimmunized multi transfused patients	Dr Amit Agrawal	Fortis Escorts Heart Institute
5.	Revolutionizing patient safety: leveraging technology and innovation	Mrs. A. Muthamil Surya	Meenakshi Hospital
6.	Enhancing Patient Safety: Introducing Barcode Scanning Technique for Sample Collection to reduce identification errors	Niharika Rawat	Medanta Hospital, Gurugram

Day 1 Paper presentation - 18:00-19:00- MR11

Use of Technology & Innovation

Session Chairs: Mr Jayaraman V, Unit Head, Apollo Hospitals, Trichy

Ms Natasha Gulati, Customer Success Team Manager, South & Southeast Asia, Elsevier

1.	Evaluating the Effectiveness of the NEAT Tool in Patient-Centered Services	Smitha R T	Fortis Escorts Heart Institute Okhala
2.	Elevating Quality of patient care by capturing data analytics through Digitized Healthcare Quality modules in Hospital Quality Management Software application	Ms. Chhavi Sharma	Artemis Hospitals, Gurgaon
3.	Formulation and Evaluation of Herbal Hydrogel from Mandevilla Splendens	Hreshikesh Dhar	International Institute of Health Management Research- Delhi
3.	Leveraging technology for sustainable growth and enhanced patient safety in hospitals	Dr. Parul Sharma	Amity University Noida



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5.	Patient Perception on Digital Health Platform-A Narrative Review	Bhawna Sharma	Yatharth Super Speciality Hospital
6.	Patient Family Education on Self Care at Home After Post-Surgical CABG and Valve Replacement Patients using Multi-lingual video-assisted teaching	Radhika M	Apollo Main Hospitals



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SATURDAY, 22ND FEBRUARY 2025

Day 2 Paper presentation - 7:00-8:50- plenary Hall

Emerging Trends in Patient Safety

Session Chairs: Dr Pratheesh Ravindran, Professor and Head, Department of Neurosurgery, Deputy Medical Superintendent, Mahatma Gandhi Medical College and Research Institute, Sri Balaji Vidyapeeth University
Dr Sushil Jain, Director Medical Services, Apollo Hospitals, Indore

S.No	Topic	Author	Organisation
1.	A cross-sectional study to analyze the various factors influencing Patient Safety Incident Reporting at a Tertiary Care Hospital in North India	Dr. Paavan Gopathoti	All India Institute of Medical Sciences, New Delhi
2.	Prevention of Patient Falls in Ward Care Settings: An Evidence-Based Approach	Maumita Saha	Fortis Hospital, Anandapur, Kolkata
3.	Improving first attempt success- Enhancing patient safety in IV Cannulation	Anjali kumari	Medanta hospital Gurugram
4.	Effectiveness of Infection Control Link Nurse in Improving Compliance with Standard precautions including Hand hygiene	Deeksha Chauhan	Sarvodaya hospital Sector-08 Faridabad
5.	Emerging Trends in Quality Management Standards in the IVF Department	Dr. Shubhra Srivastava	Bloom IVF-Fortis, Mohali
6.	Implementing 24 Hours stopping of Surgical antibiotic Prophylaxis guidelines in Pediatric cardiac surgery with reduction in SSIs	K.Veluppandi	Apollo Childrens, Hospitals, Chennai

Day 2 Paper presentation - 7:00-8:50- MR 6

Emerging Trends in Patient Safety

Sesion Chairs: Mr Raj Raina, Unit Head, Apollo Hospitals, Noida

Dr Naveen Gowda, Deputy Manager, Group Medical Director Office, Apollo Hospitals

1.	Hand Hygiene is in Your Hands: Engaging Individuals to Take Responsibility for Safety "in a teaching hospital	Dr Tanushree	The oxford Medical college and research center
2.	Enhancing patient safety and resource utilization through the use of infusion pumps in delivery of chemotherapy: a retrospective study	Ms. Savitri Rawat	Tata Memorial Hospital, Parel, Mumbai
3.	Emerging Trends in Patient Safety: Use Technology in Harm Reduction	Ms. G. Sunitha	AIG Hospitals
4.	Transforming Quality and Patient Safety: A Qualitative exploration of Digital Healthcare through NABH's Perspective	Mr. Prateek Gautam	National Accreditation Board for Hospital & Healthcare Providers
5.	Reducing medication error to ensure patient safety	Dr.Nandhini S R	Meenakshi Hospital
6.	From Reactive to Proactive: Emerging Strategies in Patient Safety Management	Dr Preety Singh	Jaipur National University,Jaipur
7.	Emerging trends in patient safety	Anandita Tripathi	IIMR Delhi



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SATURDAY, 22ND FEBRUARY 2025

Day 2 Paper presentation - 7:00-8:50- MR 7

Improvement in Processes & Outcomes

Session Chairs: Mr Satish Kumar, Chief Quality Officer, Indraprastha Apollo Hospitals

Dr Chinmay Shah, Professor and Head, Department of Physiology & Additional Medical Superintendent, Government Medical College & Sir T Hospital Bhavnagar, Officer on special duty, (Research) Directorate of Medical Education & Research, Gandhinagar

1.	A Cross sectional study on "SPANDAN": An Innovative Communication Module Evidenced to Improve Nurse Patient interactions!!	Rajkumari Lakshmi Devi	Fortis Hospital Anandapur
2.	The Unsecured Window: A Critical Analysis of Environmental Safety and Patient Monitoring in a Hospital Ward	Dr. Sachin Biradar	Nizam's Institution of Medical Sciences, Hyderabad
3.	Improving Compliance of CLABSI Prevention Bundle to achieve Zero CLABSI	Sumit Dalvi	Hiranandani (A Fortis Network) Hospital, Vashi, Navi Mumbai
4.	An Incidence-based study on Tracheostomy complications among patients & assessment of nurse's knowledge and practices of tracheostomy care in a Sahyadri superspeciality hospital Deccan Pune	Mrs. Shashikala Kamthe	Sahyadri hospital Deccan Pune
5.	A Quasi Experimental Study to Evaluate how Tracheostomy Care Bundle can affect RNs performance and Patient' Health Outcomes	Ms. Deepa Kalasannavar	Healthcare Global Enterprises Ltd, KR Unit Bangalore
6.	Outbreak of Ralstonia pickettii bloodstream infections in Intensive care units of a tertiary care hospital	Mamta Puraswani	JPNA Trauma Center, All India Institute of Medical Sciences
7.	Effective Quality Management in Addressing TASS Outbreak: A Case Study from an Centre For Sight Eye Institute, Dwarka, Delhi.	Nisheeth Shankar Shrivastava	Centre For Sight
8.	Optimizing the patient flow using the principles of Kaizen at outpatient department of a tertiary care teaching hospital in New Delhi: An interventional study	Nishant Sharma	All India Institute of Medical Sciences

Day 2 Paper presentation - 7:00-8:50- MR 15

Improvement in Processes & Outcomes

Session Chairs: Dr Fauzia, Operations, Indraprastha Apollo Hospitals

Ms Rekha Chakrabarty, Regional Head, Apollo Hospitals

1.	From Bedside to Boardroom: Aligning Hospital's Leadership with Frontline Safety Goals	Shubhi Singh	Aakash Healthcare Super Speciality Hospital
2.	Enhancing patient safety and quality of life: Introducing pain educational module for staff and patient to ensure assessment, management and reassessment and patient pain awareness and satisfaction to pain management	Laiphrakpam Sujita	Medanta hospital
3.	Improving Accuracy In Medication Administration & Documentation	Pratibha Ravindra Shimpi	Fortis Hospital Kalyan
4.	Bridging Technology and Tradition: A Comparative Analysis of Respiratory Rate Monitoring Methods	Angela. A. Kaushik	S.L.Raheja Hospital-A Fortis Associate



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5.	Tracheostomy and Care of tracheostomized patients	Dr. Usha G	Sri Devaraj Urs Medical College
6.	Pre-Donation Screening of Blood Donors at a Level 1 Apex Trauma Centre in Northern India: Promoting Safety Culture and Quality in Blood Transfusion	Dr. Akanksha Chowdhary	Trauma Centre, Institute of Medical Sciences
7.	Applying Human Factors Analysis and Classification System (HFACS) to Understand Adverse Events and improve Patient Safety	Air Vice Marshal Dr Narinder Taneja AVSM VSM Retd	Air India
8.	Safe workplaces: Need of the hour, HIRA (Hazard Identification and Risk Assessment) study done at a Tertiary care Super Specialty Hospital in Northern India	Subbu Anjum Ms	All India Institute of Medical Sciences, New Delhi

Day 2 Paper presentation - 7:00-8:50- MR 5

Improvement in Processes & Outcomes

Session Chairs: Mr Uday Davda, Unit Head, Apollo Hospitals, Seshadripuram

Ms Natasha Gulati, Customer Success Team Manager, South & Southeast Asia, Elsevier

1.	INTRODUCTION OF A MEDICAL EMERGENCY TEAM. " A well utilized MET call protocol is not just a strategy; it's a commitment to patient-centered care"	Money Athwal	Manipal Hospital, Ghazibad.
2.	Implementation of DMAIC Model on ER overcrowding and see it's impact on patient satisfaction score and ER processes.	Dr. Medha Sharma	Max Smart Super Speciality Hospital
3.	The Effectiveness of Implementing ISBAR Charts for Handoff Among Nursing Professionals: A Quality Improvement study	MS. Dainy Thomas	AIIMS, Nagpur
4.	Quality and Accuracy in Nursing Assessments: An Audit-Driven Approach to Improve Patient Care	Bhargavi V A	NU Hospitals Pvt Ltd
5.	A Study on the Completeness and Compliance of Informed Consent in a Tertiary Healthcare Center.	Dhanuja NV	R. L. Jalappa Hospital and Research Centre, Tamaka, Kolar
6.	Effective Communication: Bridging the gap between nurse & patient	Marina Chacko	Fortis Hospital, Noida
7.	Tube Misconnection: A Connection to Patient Safety	Ms Suchitra Sureshkumar	Fortis Hospital, Mulund
8.	Impact of strategic interventions in reducing nurse attrition at Sarvodaya Healthcare	Pooja Singh	Sarvodaya Hospital

Day 2 Paper presentation - 7:00-8:50- MR 18

Improvement in Processes & Outcomes

Session Chairs: Ms Reshma, Regional Quality Head, Apollo Hospitals

Dr Anjali Arya, Medical Services, Apollo Hospitals

1.	Reducing prescription and administration error by providing easy access to education "SCAN TO LEARN"	Dr.Jagruti Arun Pashte	Fortis hospital Kalyan
2.	Improving Medication Safety: A Hospital- Wide Initiatives to prevent Errors and Enhance Outcomes	Ms. Anindita Biswas	Apple Hospital Indore
3.	Enhancing MRD Audit Accuracy Across 80+ Centres Pan-India at a Leading Eye Care Organisation	Mr. Himanshu Sharma	Centre For Sight



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4.	A Quality Improve Project on Sample rejection rate due to pre-analytical error by nursing staff.	Ms. Pritee Trikha	Artemis Hospital
5.	The Impact of Digitalization of Feedback Mechanisms and Real-Time feedbacks on patient satisfaction and quality improvement	Ms. Tannu Verma	Centre For Sight
6.	Precision Care of Peripheral Intravenous Catheter	Yamini Patil	Hiranandani (A Fortis Network) Hospital, Vashi, Navi Mumbai
7.	Enhancing Outpatient Department (OPD) services efficiency through QR code based Turn Around Time (TAT) measurement - A Research Model	Chokkalingam	Nu Hospitals
8.	A study on the adoption and implementation of software solution to enhance the effectiveness of asset management across all Centre For Sight locations in India.	Ms. Bhavya Issar	Centre For Sight

Day 2 Paper presentation - 7:00-8:50- MR 11

Improvement in Processes & Outcomes

Session Chairs: Ms Pritindira, Regional Quality Head, Apollo Hospitals

Dr Ebinesh Antony, Senior Manager, Research, Projects & Academics, Consortium of Accredited Healthcare Organizations (CAHO)

1.	Overcoming Digitalization Barriers: Implementing a Unified Coding System for Efficient Billing and Claims Management	Ms. Mansi Jain	Centre For Sight
2.	Effectiveness of International Patient Safety Goals (IPSG) in Enhancing Patient Safety: A Study at a Tertiary Care Hospital in New Delhi	Dr. Iffat Naseem	Jamia Millia Islamia, New Delhi
3.	In modern medical practice and particularly within the hospital environment, the top priority is to assure patient safety with optimum outcome	Dr Ajit Pal Singh	Aakash Healthcare Multi Speciality Hospital Agra
4.	Patient Delays in OT: Cause and impact with effective measures.	Shivangi Dagor	Medanta Hospital Gurugram
5.	Strengthening Patient Safety Through Knowledge-Oriented Leadership: A Pilot Study in Delhi NCR's	Dr. Archana Koul	Amity institute of Public Health and Hospital Administration, Amity
6.	Clinical Audit Of The High Risk Medications In Intensive Care Units- Pre And Post Intervention	Dr. Ankit Gaur	Kailash Hospital & Heart Institute
7.	Assessing the Impact of Medication Error Encouragement Training (MEET) on Reducing Medication Errors and Enhancing Knowledge Among Nurses	Ms. Pradeepha	Apollo hospitals
7.	Let's Pause And Reflect To Prevent CAUTI	Capt. Dr. Usha Banerjee	Indraprastha apollo hospitals, New Delhi