

14TH EDITION

International Health Dialogue 2027

The Future of *Trust*

TENTATIVE AGENDA

DATES
29–30 January 2027

VENUE
The Leela Ambience Gurugram Hotel & Residences, Delhi NCR

TWO DAYS · ONE DIALOGUE

Hosted by the Apollo Hospitals Group, the 14th International Health Dialogue brings patient safety, healthcare operations and experience, and technology onto one stage. Guided by the theme **The Future of Trust**, it asks: **how do we earn, measure and keep trust** in the safety of our care, in our clinicians, in our technology and in our institutions?

IPSC · HOPE · THIT · CLINOVATE

Day 1 Friday, 29 January 2027

TENTATIVE

07:30 – 09:00 Registration · Tea, Coffee & Networking

09:00 – 10:30

JOINT PLENARY

Inauguration & Joint Plenary

09:00 – 09:15
Inauguration
Lighting of the lamp, welcome and address by the Chief Guest.

09:15 – 09:40
Curtain Raiser & Welcome
An introduction to the conferences at IHD 2027.

09:40 – 10:30
The Innovation Inflection
New developments in science, AI and models of care, and what they mean for patient safety.

10:30 – 11:20

PLENARY

High Stakes: Learning from the Safest Industries

How aviation investigates failure, and what hospitals can learn from it.

11:20 – 11:45 Safety Innovation Showcase · Tea, Coffee & Networking

11:45 – 12:00

PLENARY · KEYNOTE

From Generative AI to Governed AI: The Next Patient Safety Challenge

12:00 – 13:00

PLENARY

The Uncomfortable Conversation: What Are We Pretending Is Safe?

Health leaders respond to unsafe practices that delegates share anonymously.

13:00 – 14:00 Lunch · Innovation Showcase & Networking

14:00 – 14:45

PARALLEL SESSIONS

PLENARY
The Quiet Force: Leadership Patients Experience but Don't See
A patient's story of nursing care, and what nurse leaders do behind the scenes.

The Basics That Break
Four everyday failures in patient safety, and the fixes that work.

Can AI Prescribe Safely?
How technology reduces medication errors, and where it can add new ones.

WORKSHOP
Tell a Tale
Using stories to teach safety lessons.

PAPERS
Paper Presentations

Day 1 Friday, 29 January 2027 *continued*

TENTATIVE

14:45 – 15:30

PARALLEL SESSIONS

PLENARY · DEBATE
The Great Debate
Motion: This house believes that by 2030, AI will prevent more patient harm than it causes.

One Patient, One Surgery
One surgical patient, from the emergency room to recovery, and the checks that prevent harm at each stage.

The Patient Journey: A Patient's View
Patients on where care felt safe and where it did not.

WORKSHOP
Who Are You When It Matters?
Confidence and credibility under pressure.

PAPERS
Paper Presentations

15:30 – 16:15

PARALLEL SESSIONS

PLENARY
The Invisible Safety Risk: Exhaustion at Hour 20
The effect of long shifts on clinical judgement, and the rosters and rules that help.

From Infection Control to Infection Prediction
Early warning signs of infection spread from the ward, the lab, clinicians and data.

15:30 - 16:30
Vision 2020: The Right to Sight – India

WORKSHOP
Data Analytics & Visualisation

PAPERS
Paper Presentations

ONLINE · 15:30 - 16:10
Speaking Up: Why Juniors Stay Quiet and What Changes That

16:15 – 17:00

PARALLEL SESSIONS

PLENARY
The Safety Court
A hospital leader answers questions on patient safety, and the audience gives the verdict.

PAPERS
Paper Presentations

17:00 – 18:30

Safety Innovation Showcase · Tea, Coffee & Networking

19:30 onwards

BY INVITATION
Gala Dinner & International Patient Safety Awards

Day 2 Saturday, 30 January 2027

TENTATIVE

08:00 – 09:00 — Safety Innovation Showcase · Tea, Coffee & Networking

09:00 – 09:30

Innovation Spotlights

Short five-minute presentations of new ideas for safer care.

09:30 – 10:30

PARALLEL SESSIONS

PLENARY

The Risks We Haven't Seen Yet

Risks hospitals are not yet prepared for: digital care, climate, cyber attacks and emergency response.

WORKSHOP · LIMITED SEATS

Navrasa Workshop for Healthcare Professionals

WORKSHOP

Sustainability Workshop (1 of 3)

10:30 – 11:30

PARALLEL SESSIONS

PLENARY

Health Systems Across Borders

Health system leaders from Africa and Asia on building safe care across countries.

Care Without Borders

Patient safety for people who travel abroad for treatment.

Pharmacogenomics: Would the Gene Test Have Saved This Patient?

Real cases of drug reactions, and whether gene testing could have prevented them.

WORKSHOP

Sustainability Workshop (2 of 3)

ONLINE · 10:30 – 11:10

Making Safety Routine: When the Protocol Says One Thing and the Ward Does Another

11:30 – 12:00 — Safety Innovation Showcase · Tea, Coffee & Networking

12:00 – 13:00

PARALLEL SESSIONS

PLENARY

The Top Gear: Under Pressure

Healthcare leaders answer quick questions and handle a live crisis scenario.

WORKSHOP

Sustainability Workshop (3 of 3)

13:00 – 14:00 — Lunch · Innovation Showcase & Networking

14:00 – 15:00

PLENARY

Quality Without Illusions: What Patients Feel. What Dashboards Miss. What the Future Demands.

Quality leaders take opposite sides on accreditation, harm reporting and dashboards, and the audience votes.

15:00 – 16:00

PLENARY

Let's Talk Kindness

A clinician, a nurse, an experience leader and a patient on kindness in care.

16:00 – 17:00

Valedictory

Valedictory address, Winner of Winners Awards, closing remarks and vote of thanks.

17:00 onwards — Safety Innovation Showcase · Tea, Coffee & Networking